



PO Box 42049  
Phoenix, Arizona 85080-2049  
1-866-606-8198  
www.TriWest.com

January 31, 2017

George Paul Ojala

RE: Secondary Authorization Request  
Authorization Number: 0002776145 SAR 1/27/2017

Authorizing VAMC: SAN FRANCISCO  
VAMC

Dear George Paul Ojala,

TriWest Healthcare Alliance has received a request from Philip Scheel, MD for additional services that were not originally authorized by your VA.

Your VA has approved the request and a new or amended authorization is being sent to TriWest for processing. This process can take up to 5 business days.

The toll-free number to contact TriWest is **1-866-606-8198**. If you have any questions or concerns, you may call us to speak with a patient service representative between 8am and 8pm Monday through Friday.

You and your healthcare are our number one priority.

*"Whatever It Takes"*



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May 08, 2017

George Paul Ojala

RE: Secondary Authorization Request  
Authorization Number: 0002776145 SAR 4/13/2017

Authorizing VAMC: SAN FRANCISCO  
VAMC

Dear George Paul Ojala,

TriWest Healthcare Alliance has received a request from Philip Scheel, MD for additional services that were not originally authorized by your VA.

Your VA has not responded to the request within the specified time required and TriWest is unable to process without their approval. Please contact your VA Primary Care Manager or Non-VA Care Coordination Office for further direction.

The toll-free number to contact TriWest is **1-866-606-8198**. If you have any questions or concerns, you may call us to speak with a patient service representative between 8am and 8pm Monday through Friday.

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June 07, 2017

George Paul Ojala

RE: Secondary Authorization Request  
Authorization Number: 0002776145 SAR 4/13/2017

Authorizing VAMC: SAN FRANCISCO  
VAMC

Dear George Paul Ojala,

TriWest Healthcare Alliance has received a request from Philip Scheel, MD for additional services that were not originally authorized by your VA.

Your VA has approved the request and a new or amended authorization is being sent to TriWest for processing. This process can take up to 5 business days.

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July 19, 2017

George Paul Ojala

RE: Secondary Authorization Request  
Authorization Number: 0002776145 SAR 7/1/2017

Authorizing VAMC: SAN FRANCISCO  
VAMC

Dear George Paul Ojala,

TriWest Healthcare Alliance has received a request from Philip Scheel, MD for additional services that were not originally authorized by your VA.

Your VA has not responded to the request within the specified time required and TriWest is unable to process without their approval. Please contact your VA Primary Care Manager or Non-VA Care Coordination Office for further direction.

The toll-free number to contact TriWest is **1-866-606-8198**. If you have any questions or concerns, you may call us to speak with a patient service representative between 8am and 8pm Monday through Friday.

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