

## Another Eureka Moment.

It is against V.A. Regulations to remove any documents from a Veteran's Case File. PERIOD. However, in practice, the VA removes documents from Case Files when it suits their purpose. Although, I signed a Consent form on Opioids in 2013 with LFNP Faust, her document disappeared from my case file, with the V.A. claiming that I had never signed one. I had to sign a new one to continue receiving pain meds through VA. The only reason that is apparent is I was getting pain meds from my outside doctor, under the 'Choice' program. I would get a script at the beginning of the month (30 day period) and send the script to San Francisco for filling. At the end of month, I would see my Care Manager and I had her fill my Script for me. The VA saw that I was getting Script's from an outside doctor and then from the local VA . At one point they refused to fill a script for pain meds, saying that the Doctor hadn't put the 'word' CHOICE on the script. He had never done that for all the other Veterans he sees. The VA also shorted my pain meds by six pills in January of 2017. They then lost my file record that showed I signed a Consent Form, in hopes my Care Manager would stop filling pain meds for me. She actually heard my complaint about this and restored my medication to what I was taking, before Faust cut me off.



This is a photo of the 6 short prescription label.

Our goal is to provide you with the best possible service and your input is vital to our success. Please help us serve you and others better by taking a few minutes to answer the questions below. If you are unable to agree with the statements, please explain. Thank you for responding.

Check as Appropriate				
Statements	Strongly Agree	Agree	Disagree	Strongly Disagree
Staff was courteous and helpful.				↑
Staff provided complete, accurate information to you.				↑
I was seen in a timely manner.				
My questions were answered.				
I was happy with the service I received.				↓

Please indicate the name(s) of any staff person you would like to commend:

- Someone special: Linda Ruvette  
 Entire staff

Comments: Gross Negligence Contention #8 against <sup>Brutally</sup> ~~crash~~ and criminal ~~murder~~

If you were **not** happy with the service you received, please describe the situation.

Showed door out of office before evening in Denial of treatment, rude, unprofessional caused me to stroke out, a patient

As a result of your experience with this clinic, what improvements can you recommend:

file - arrest her will go to Congress / Prez to gain recourse

I would like a telephone call from the clinic administrator.

2-5-2015

You may call the Patient Representative at: 415/750-6650

Your Name (optional) George Ojala Last 4 #'s of SSI (optional) \_\_\_\_\_

Date Service Provided \_\_\_\_\_ Your Phone Number (optional) 7683226

Thank You. We want you to receive the best service possible.  
 Eureka VA Clinic, 930 Harris, Eureka, CA 95503  
 (707) 269-7500

Consent For Long-Term Opioids For Pain Jan 24, 2018

EUR PACT D Jan 29, 1947 (70)

\*\*\* WORK COPY ONLY \*\*\*

Printed: Jan 24, 2018 10:24

LOCAL TITLE: CONSENT FOR LONG-TERM OPIOIDS FOR PAIN  
STANDARD TITLE: CONSENT FOR LONG-TERM OPIOIDS FOR PAIN  
DATE OF NOTE: JAN 24, 2018@10:14:51 ENTRY DATE: JAN 24, 2018@10:15:07  
AUTHOR EXP COSIGNER:  
URGENCY STATUS: COMPLETED

Signature informed consent for  
CONSENT FOR LONG-TERM OPIOID THERAPY FOR PAIN

1. Informed consent was obtained at 10:13 AM on January 24, 2018. The full consent document can be accessed through Vista Imaging.
2. Patient name: OJALA, GEORGE PAUL
3. The patient HAS decision-making capacity.
4. Surrogate (if applicable):
5. Name of treatment:  
Consent for Long-Term Opioid Therapy for Pain
6. Practitioner obtaining consent: Raynes, Rebecca (NURSE PRACTITIONER)
7. Supervising practitioner:
8. Additional practitioner(s) performing or supervising treatment/procedure (if not listed above):
9. Reason for long-term opioid therapy: back pain
10. Location of pain: back pain
11. Goals of long term opioid therapy: 1. reduce pain score to 3/10  
2. be more active outside- garden  
3. helping sleep through the night
12. Name of current or initial opioid medication(s): oxycodone
13. Brief description of new treatment: Opioids are very strong medicines that may be used to treat pain. You may already be taking opioids. Or your provider may try to give you opioids to find out if they will help you. They may try them for a short time or continue them for the rest of your life. Your provider will learn more about your risks and side effects when you are trying the opioids. If the risks and side effects outweigh the benefits, your provider will stop the prescription.  
If your provider continues your opioid prescription, the goals of your treatment may change over time. The names and doses of your opioids may also change. You will not need to sign another consent form for these changes. You may be asked to sign another consent form if you seek opioid pain care from another VA provider. Your provider will monitor your prescription. This may include checking how often you refill and renew your prescription, counting pills, asking you about your symptoms, and testing your urine, saliva, and blood. If you do not take opioids responsibly, your provider may stop your prescription. For example, if you do not let your provider monitor how you are responding to the opioids or tell them if you are taking other drugs that may affect the safety or effectiveness of your opioid treatment, your provider may stop the prescription. For your safety, your provider and pharmacist will monitor when you renew and refill your opioids within VA. Consistent with state law, they will also monitor this outside of VA. Most states have monitoring programs that track unsafe patterns of prescription drug