

October 18, 2004

Representative Mike Thompson, Senator's Barbara Boxer, Diane Feinstein and John Kerry

RE: President Bush lies in last Debate about Veteran's Benefits.

16 8 24 I have been a service-connected Veteran for the past 24 years. In 16 of those years, the VA has been run by the Regan-Bush Republican's and I have had absolutely no recourse. See letter from General James DeWire of the Regan White House. All my documentation shows that my Appeal has remained open due to Senator Boxer help back in 1984 and was opened by President Clinton (8 years in Office) and Senator Boxer, back in 1998. (See enclosures).

I have been in contact with Alison Rubbert, Field Representative for Mike Thompson's office, since last December and the letters I sent are under "Letters to Thompson" on DVD. The responses from the VA are under "Veterans Medical and Claims and Appeals". The first 16 pages show that the Veterans Administration violated their Charter by not following the law. The VA destroys documents prior to Sept of 1982 Board of Veterans Appeals Ruling. The issue is that VA says I don't have a 100% disability before 1984 and refuse 7 1/2 <sup>years</sup> retroactive pay. The most important letter is from the late and great Senator Henry M. Jackson of Washington State, dated 10-21-82. The Director of the VA states I have a 100% service connected disability.

Issues Mike Thompson's Office has helped me with.

1. Page 20 Dental Statement Dr. Danning(sic) Denning

This is my Dental Record's for the past four years. It shows that I didn't get any treatment for years and I lost two teeth due to extraction.

2. Page 27 is a Medical Statement from my eye doctor Dr. Domanchuk. I saw him twice in the past three years. The VA never paid him for his first exam. (He told me he doesn't take active military anymore due to the government taking more than a year to pay and usually not at all)

3. Pages 17 to 26 cover my "Fee Basis Card" issued by the Veterans Administration. I was suppose to have it renewed last October. The law states that I would be noticed 90 days prior for an interview. The Fee Basis Authorization Department in San Francisco (Ft Miley on Clement Street) cancelled my card without my knowledge.

I saw a Hand and Foot Specialist using my Fee Basis Card and a Doctor's prescription from Dr. Wagner of the Eureka VA Clinic. I saw Patrick twice (March) and he billed properly and the VA turned him down twice. I wrote a Return Receipt letter to Lorraine Cruz, the Manager of Fee Basis. She never got it.

I refer to "Letters to Mike Thompson" section and a letter I wrote to Senator Kerry and Mike Thompson on my "Dental Care" and called it a "tooth for a tooth". I gave a copy to Alison in Eureka and never got around to sending it to Senator Kerry. However, Thompson's Office sent this document on to Fee Basis after 4/20/04. I got a letter from the VA saying my Fee Basis Card had been renewed 8/12/04. However, they still wouldn't pay the two bills from the Hand people. I got calls from the billing department about what they were doing wrong. (HAND)  
On 8/12/04 I get a Pre-Authorization letter from the Veterans Administration, Fee Basis (same department) for twelve visits to the same practitioner they wouldn't pay.

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At the same time, I am trying to get Dental Work done by the VA. I always had excellent service, until I started complaining about my lack of service. My Dental Records disappeared for a 2 ½ year period. My "claims person" called one day and said she found my records on top of a filing cabinet.

My dentist recommends that I have two implants and had to call down to the VA Fee Basis Department. I told the Receptionist to tell them that Senator John Kerry was watching my case in particular and they approved the treatment plan. That was on August 11, 2004 at Ft Miley. I went in and saw Lorraine Cruz and she reversed the two charges the Doctor's had refused to pay, because they were Fee Basis expenses. I showed her the return-receipt letter I had sent to her and she never got it. We both were shocked.

She was and is my Hero. She saw the mistake and corrected it. She had just taken over the Department and didn't know anything about my case. I found out that her Husband is in Iraq and I have been praying for him since. To end this story, the VA payed the Hand people on 8/31/04 and I'm getting two implants tomorrow down in SF.

In closing, I am an analog person in a digital world and this is the first time it's in a digital format. This is my first copy and I will tighten it up later, since my Social Security Number is still on some of the documents.

I am asking that you sponsor a Congressional Hearing into why Combat Veterans are getting screwed and let the public know its true.

Thanks

George Ojala

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